

Riverlea Care Limited

Riverlea House

Inspection report

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17 January 2022

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Riverlea House is a residential care home providing personal care to 36 older people and people living with dementia at the time of the inspection. Riverlea House accommodates 44 people in one adapted building.

We found the following examples of good practice;

Visitors were provided clear guidance on procedures they needed to follow during visits to Riverlea House. On arrival staff gave clear instructions on personal protective equipment (PPE) they needed to wear during their visit, including face masks.

Staff had been trained in infection prevention and control. We observed staff wearing their PPE in line with government guidance, and there were donning and doffing stations situated throughout the service.

The service was clean, and cleaning had been increased during the pandemic to sure high touch point areas were cleaned more frequently.

Staff and people undertook regular testing. For staff this included lateral flow tests three times a week before their shift. Any staff who tested positive did not attend their shift to ensure they did not come into contact with people or other staff.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Riverlea House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 17 January 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.