

Rossefield Nursing Homes Limited

Well Springs Nursing Home

Inspection report

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West Yorkshire
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Date of inspection visit:
12 January 2022

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02 February 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Well Springs Nursing Home is a care home with nursing. The home provides accommodation, nursing and personal care for older people. The service is registered to accommodate up to 63 people. At the time of inspection there were 50 people living at the home.

We found the following examples of good practice.

The registered manager made sure, where agency staff were used, they ensured consistency by block booking the same staff and obtained assurances they were not working in other care homes.

Staff had been divided to work in specific areas of the home to help prevent the spread of COVID-19. This had led to better staff deployment and resulted in staff having more time with people.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Well Springs Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 12 January 2022 and was announced. We gave the service one day's notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were somewhat assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

During our site visit, we identified the inconsistent use of PPE, namely eye protection, by staff around the home. We raised this with the registered manager who immediately reviewed PPE guidance and risk assessments. These were updated to state during a COVID-19 outbreak, eye protection should be worn by all staff whilst on duty. This was communicated to all staff.