

Birchwood Retirement Home Limited

Birchwood Retirement Home

Inspection report

6-8 Dudley Road
Grantham
Lincolnshire
NG31 9AA

Tel: 01476562042

Date of inspection visit:
19 November 2020

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04 December 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Birchwood Retirement Home is a residential care home which was providing personal care to 14 older people some of who were living with dementia at the time of the inspection. The home can support up to 17 people.

We found the following examples of good practice.

- There was a strict procedure in place for visitors. Staff took temperatures, and provided Personal Protective Equipment (PPE). The national Track and Trace system was also in place. There was a protocol for relatives to adhere to, with set visiting times, and only one designated visitor. Visitors and people were socially distanced.
- There was a 'Covid-19 information Board' which contained current information and guidance. This ensured all staff and any visitors had access to up to date information.
- PPE in use complied with current guidance with masks and visors in evidence. Gloves and aprons were frequently changed and regular hand washing was observed.
- The service was cleaned with chloride cleaning solution to reduce the risk of spread of infection. The service was well-maintained. Good use had been made of the Infection Prevention and Control (IPC) grant to replace worn flooring in the dining room, to upgrade the laundry, and included easily washable walls and surfaces.
- The use of smaller communal rooms was helpful in managing social distancing. The home was warm with windows open and good air flow throughout.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Is the service safe?

Inspected but not rated

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Birchwood Retirement Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 19 November 2020 and was announced the previous day.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.