

Red Firs Carehome Limited

Strawberry Fields Care Home

Inspection report

Strawberry Hall Lane
Newark
Nottinghamshire
NG24 2EP

Tel: 01636700770

Date of inspection visit:
09 December 2020

Date of publication:
22 December 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Strawberry Fields Care Home is a 'care home'. People in care homes receive accommodation and nursing or personal care as a single package under one contractual agreement. This service supports older people living with dementia, memory loss and similar disorders. At the time of the inspection there were 37 people using the service.

We found the following examples of good practice.

- Systems were in place to prevent staff and visitors from catching or spreading infection. There were no visitors allowed in the home apart from relatives of people receiving end of life care.
- Every staff member and visitor had their temperature taken at the door and were provided with Personal Protective Equipment (PPE).
- The service had used technology such as video calls and phone calls to support people to maintain social contact with friends and relatives.
- Risk assessments related to COVID-19 were in place and regularly monitored; this included risks related to the health and wellbeing of both people and staff.
- Staff we spoke with were able to explain the procedures in place to reduce the risk of spreading the COVID-19 virus and cross contamination. Well stocked personal protective equipment (PPE) stations were located around the service. We observed staff wearing appropriate PPE for the task they were carrying out.
- We observed the home looked clean and hygienic. There were enhanced cleaning schedules which included regular cleaning and disinfection of high touch points such as handrails and light switches.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in our detailed findings below.

Inspected but not rated

Strawberry Fields Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 9 December 2020 and was unannounced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.