

The Orders Of St. John Care Trust

OSJCT Madley Park House

Inspection report

Madley Way
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Date of inspection visit:
20 January 2021

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15 February 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

OSJCT Madley Park is a residential care home providing personal care and support for up to 60 older people and people living with dementia. At the time of the inspection 42 people were using the service.

We found the following examples of good practice.

The provider had installed a wash hand basin in the entrance of the service to ensure essential visitors were able to complete thorough handwashing. All visitors had their temperature taken and completed a lateral flow test for COVID-19.

There was an infection prevention and control lead in the service who completed regular audits to ensure all guidance was being followed. Staff competency related to the wearing of personal protective equipment (PPE) and adherence to infection control procedures were regularly carried out.

The provider ensured an adequate supply of PPE to enable staff to follow current guidance to reduce the risk of infection.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service was following safe infection prevention and control procedures to keep people and staff safe.

Inspected but not rated

OSJCT Madley Park House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection site visit took place on 20 January 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.