

K Borska Ltd

# Venus Dental

## Inspection report

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### Overall summary

We undertook a desk top follow-up of Venus Dental on 22 November 2023. This inspection was carried out to review in detail the actions taken by the registered provider to improve the quality of care and to confirm that the practice was now meeting legal requirements.

The inspection was led by a CQC inspector who had access to a specialist dental adviser.

We undertook a comprehensive inspection of Venus Dental on 12 April 2023 under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. We found the registered provider was not providing well-led care and was in breach of regulation 17 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014. You can read our report of that inspection by selecting the 'all reports' link for Venus Dental on our website [www.cqc.org.uk](http://www.cqc.org.uk).

When one or more of the five questions are not met we require the service to make improvements and send us an action plan (requirement notice only). We then inspect again after a reasonable interval, focusing on the areas where improvement was required.

As part of this inspection we asked:

- Is it well-led?

#### **Are services well-led?**

We found this practice was providing well-led care in accordance with the relevant regulations.

The provider had made improvements in relation to the regulatory breach we found at our inspection on 12 April 2023.

#### **Background**

The provider has one practice, and this report is about Venus Dental.

# Summary of findings

Venus Dental is in Totnes and provides private dental care and treatment for adults and children.

There is step free access to the practice for people who use wheelchairs and those with pushchairs. Car parking spaces, including dedicated parking for disabled people, are available near the practice. The practice has made reasonable adjustments to support patients with access requirements.

The dental team includes 1 dentist, 1 practice manager/dental nurse/receptionist, 1 dental hygienist therapist, 2 trainee dental nurses and 1 receptionist. The practice has 2 treatment rooms.

The practice is open: Monday 12pm – 7pm

Tuesday 9am – 4pm

Wednesday 12pm – 7pm

Thursday 9am – 4pm

Friday 9am – 3pm.

# Summary of findings

## The five questions we ask about services and what we found

We asked the following question(s).

Are services well-led?

No action 

# Are services well-led?

## Our findings

We found that this practice was providing well-led care and was complying with the relevant regulations.

At the inspection on 22 November 2023 we found the practice had made the following improvements to comply with the regulation:

- Infection control measures, including the cleaning and sterilising of dental instruments, were in line with guidance issued by the Department of Health in the Health Technical Memorandum 01-05: Decontamination in primary care dental practices, and having regard to The Health and Social Care Act 2008: 'Code of Practice about the prevention and control of infections and related guidance.'
- A fire safety risk assessment had been appropriately reviewed. Overloading of sockets in one of the treatment rooms and at the reception area and exposed wires in one of the surgeries had been rectified.
- Required radiation protection information was now available. For example, evidence of servicing for the dental X-ray units, evidence of registration with the Health and Safety executive and complete local rules information.
- Information about Hepatitis B inoculation responder levels was available for all clinical staff.
- The practice risk assessments to minimise the risk that could be caused from substances that are hazardous to health had been reviewed.
- The practice of preloading dental irrigation agents had ceased. Items were appropriately prepared at the point of delivery.
- Arrangements had been put in place to ensure appropriate policies were in place for sharing relevant patient information sent outside of the UK for diagnostic review, to meet General Data Protection Regulation requirements.
- Out-of-date medicines and equipment had been appropriately replaced.