

Hamberley Care 2 Limited

# Nesbit House Care Home

## Inspection report

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Date of inspection visit:  
18 November 2020

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## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

Nesbit House is a residential care home providing accommodation and personal care for older people and people living with dementia. The service can support up to 60 people on three floors. At the time of the inspection not all the accommodation was being used, one floor was closed. There were 28 people living in the service, 15 upstairs in the unit for people living with dementia and 13 downstairs in the elderly nursing unit.

We found the following examples of good practice.

- The registered manager had implemented procedures to minimise the risk of infection from visitors. Visits were by appointment and visitors were given personal protective equipment and had temperatures recorded. The registered manager had designated an empty bedroom as a visiting room. This room was accessible from the outside with no need to walk through the home. Full length glass provided physical separation and a two-way microphone had been installed on either side to aid communication.
- There was an admissions protocol being used covering admissions from different locations. People moving into Nesbit House from a hospital were required to have a negative COVID-19 test prior to discharge as well as evidence of seven days recorded clinical observations. New people moving in had a 14 day period of isolation in their room, minimising the risk of infection spread to other people.
- There were up to date infection prevention and control (IPC) policies and procedures, with posters and quick reference guides for staff. IPC audits were undertaken monthly within the home and action plans in place to address any concerns identified. The provider has employed a domestic compliance officer responsible for cleaning schedules and for monitoring IPC compliance within the home.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service was following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Nesbit House Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

The inspection took place on 18 November 2020 and was unannounced.

## Is the service safe?

### Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.