

Residential Care Services Limited

Franklyn Lodge

Inspection report

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Middlesex
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10 February 2021

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

About the service

Franklyn Lodge is a care home which provides accommodation and personal care for a maximum of nine adults who have autism and learning disabilities. At the time of this inspection, there were nine people using the service.

We found the following examples of good practice.

- The service ensured that visitors to the home were carefully screened so that they do not present a risk to people in the home. Their temperatures were checked at the door. Personal protective equipment (PPE) including face masks, disposable gloves and aprons were provided for visitors before they entered the home. Social distancing was observed. This was aimed at preventing and controlling the spread of infection.
- Staff had a good understanding of infection prevention and control measures. They had been provided with infection control training and regular updates. The home had enough and appropriate PPEs. Staff changed into their working clothes at the home before starting their work, they then changed out of their uniforms before leaving the home.
- The home provided a taxi service when necessary. This was to reduce the risk associated with travel on public transport.
- There was a COVID-19 infection control handbook. It was in a simple and pictorial format so that people could easily understand it.
- Posters and guidance regarding infection prevention and control were on display at the entrance of the home.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service was following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Franklyn Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 10 February 2021 and was announced.

Is the service safe?

Our findings

S5: How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.