

HC-One Limited

Meadow Bank House

Inspection report

Green Lane
Great Lever
Bolton
Lancashire
BL3 2EF

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24 February 2021

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Tel: 01204366258

Website: www.hc-one.co.uk/homes/meadowbank-house

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Meadowbank House is a care home registered to provide care for up to 47 people across two floors. On the day of the inspection there were 40 people living at the home.

We found the following examples of good practice.

Robust checks were carried out for any visitors to the home. Visitors were also asked to sign a disclaimer and appropriate hand hygiene was promoted on entry to the home.

The management team had worked closely with colleagues across health and social care, such as the local infection control team, to ensure they were following the most up to date guidance. Staff wore and disposed of PPE appropriately and used hand hygiene stations regularly.

The service had a robust cleaning schedule and the home was clean and tidy. Chairs in communal areas had been moved to ensure social distancing was observed.

Robust risk assessments were completed, making it clear how staff could reduce the risk of transmission of COVID-19. Staff had received training in infection control and how to use personal protective equipment (PPE) appropriately.

Staff had been supported regularly with team meetings and 1-2-1 telephone supervisions. Staff had been risk assessed to identify any risk factors such as being part of a BAME community or having underlying health conditions. Where risks had been identified, measures to support staff had been recorded.

PPE stock was of an appropriate standard and plentiful. We asked the provider to seek clarification on the use of visors and eye protection.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Meadow Bank House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 24 February and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to the local authority's infection control team, to seek clarification on the use of visors on eye protection.