

# Mark Jonathan Gilbert and Luke William Gilbert

## Marsh House

### Inspection report

Ulmes Walton Lane  
Leyland  
Lancashire  
PR26 8LT

Tel: 01772600991

Date of inspection visit:  
10 November 2020

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20 November 2020

### Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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# Summary of findings

## Overall summary

Marsh House is a residential care home which provides personal care for up to 33 older people. At the time of our inspection there were 27 people living there.

We found the following examples of good practice.

Staff had received infection prevention and control training and were regularly supported to update their knowledge and skills in relation to best practice standards.

People were provided stimulation and supported to maintain contact with their friends and family when shielding or isolating.

Staff told us they were included in daily meetings to discuss the management of Covid-19 and other infectious diseases, they told us they felt listened to.

Processes in place for putting on and taking off personal protective equipment such as masks, gloves and aprons and management of clinical waste were robust. The environment was clean and domestic workers demonstrated good understanding of best practice standards for cleaning and decontamination.

The provider had risk assessed and implemented contingency plans to ensure an outbreak of Covid-19 was effectively managed. People and staff affected by Covid-19 were individually risk assessed.

People were tested before admission and asked to isolate for a period of 14 days. Staff wore personal protective equipment (PPE) and were knowledgeable about what standard of PPE was needed and when.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service was following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Marsh House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 10 November 2020 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.