

Mr. Christopher Parte

Christopher Parte - Queen Anne Street

Inspection report

31 Queen Anne Street London W1G 9HX Tel: 02076374290

Date of inspection visit: 26 June 2023 Date of publication: 16/08/2023

Overall summary

We undertook a follow up focused inspection of Christopher Parte - Queen Anne Street on 26 June 2023. This inspection was carried out to review the actions taken by the registered provider to improve the quality of care and to confirm that the practice was now meeting legal requirements.

The inspection was led by a CQC inspector who was supported by a specialist dental advisor.

We had previously undertaken a comprehensive inspection of Christopher Parte - Queen Anne Street on 13 March 2023 under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. We found the registered provider was not providing well-led care and was in breach of regulation 17 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014.

You can read our report of that inspection by selecting the 'all reports' link for Christopher Parte - Queen Anne Street dental practice on our website www.cqc.org.uk.

When 1 or more of the 5 questions are not met we require the service to make improvements and send us an action plan. We then inspect again after a reasonable interval, focusing on the area where improvement was required.

As part of this inspection we asked:

Is it well-led?

Our findings were:

Are services well-led?

We found this practice was providing well-led care in accordance with the relevant regulations.

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Summary of findings

The provider had made improvements in relation to the regulatory breach we found at our inspection on 13 March 2023

Background

Christopher Part - Queen Anne Street is a dental practice in the City of Westminster and provides private dental care and treatment for adults and children.

The practice is located on the 1st floor of the building and is accessible for people who use wheelchairs and those with pushchairs via a lift. Car parking spaces, including dedicated parking for disabled people, are available near the practice.

The dental team includes a dentist and an agency dental nurse. The practice has 1 treatment room which includes a decontamination room.

During the inspection we spoke with the dentist and the dental nurse. We looked at practice policies, procedures and other records to assess how the service is managed.

The practice is open:

Monday, Wednesday & Thursday from 8.30am to 17.30pm

Summary of findings

The five questions we ask about services and what we found

We asked the following question(s).

Are services well-led?

No action



Are services well-led?

Our findings

We found that this practice was providing well-led care and was complying with the relevant regulations.

At the inspection on 26 June 2023 we found the practice had made the following improvements to comply with the regulation:

- The provider had carried out risk assessments for health and safety, legionella, and For hazardous substances used at the practice.
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- The medical emergency kit now included buccal midazolam and adult and children face masks, as per current national guidelines.
- The Provider had appointed a Radiation Protection Advisor (RPA) as per current legislation.
- An infection prevention and control audit, policies available to manage and a Disability Access audit had been completed, and radiography audits were analysed to identify areas for improvement.
- The practice had suitable policies for recruitment, complaints, whistleblowing and consent.

The practice had also made further improvements:

The provider had implemented audits for the prescribing of antibiotics.