

Care UK Community Partnerships Ltd

# Montfort Manor

## Inspection report

Kennington Road  
Willesborough  
Ashford  
TN24 0YS

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10 November 2020

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25 November 2020

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Montfort Manor is a residential care home providing personal and nursing care to older people in one purpose-built building for up to 68 people. At the time of our inspection 38 people lived at the service.

We found the following examples of good practice

Visitors were required to complete a Covid-19 screening tool, put on a face mask and use hand sanitiser.

The provider had installed an automatic wall mounted temperature checking device and monitor. This automatically alerted staff if a visitor had a high temperature. Visitors with a high temperature were denied entry to the home.

The assistant manager used a UV lightbox which identified areas of the hands which might have been missed when washed. This was used for staff training and periodic checks to promote good hand hygiene.

A team leader was an Infection Prevention and Control (IPC) Champion. Their role was to train staff in good IPC practice.

The registered manager told us that they were block booking agency nurses, so they only worked in one care setting, minimising the risk of infection transmission.

Uniforms were laundered on-site and not allowed off-site. The registered manager told us that this would reduce the likelihood of infection being brought into the home.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

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## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 10 November 2020 and was announced.

## Is the service safe?

### Our findings

S5. How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.