

Starmount Villa Residential Care Limited

Starmount Villa Residential Care Home

Inspection report

Browns Road
Bradley Fold
Bolton
Lancashire
BL2 6RG

Tel: 01204525811

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04 November 2020

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19 November 2020

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Starmount Villa Residential Home is a 'care home'. It can provide accommodation and personal care for up to 30 older people. At the time of our inspection there were 29 people living at the home.

We found the following examples of good practice.

Good hygiene standards were maintained within the home. Additional staffing, furniture and equipment had been provided to help minimise the risk of cross infection.

Whilst people had not been required to isolate, the management team had contingency plans in place should this be required, so people were protected. This included identifying designated communal and private areas with separate external access as well as specific staff to support those affected.

Lots of consideration had been given to both the wellbeing of people living at the home and staff, to help boost morale. Activities and events continue to be provided and visiting arrangements were kept under review in line with current guidance. The service was also taking part in a pilot 'companionship scheme' providing opportunities for people to develop friendships with volunteers who share similar interests.

People's health care needs continued to be met with good support from the local GP practice, who carried out a weekly 'ward round'. This helped to monitor and respond to any changes in need.

Staffing arrangements were kept under review with additional staff available to cover any absences where needed.

Up to date policies and procedures were in place along with staff training. The service has updated their contingency plan for the winter period.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

Inspected but not rated

Starmount Villa Residential Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 4 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.