

Southern Slimming and Cosmetic Clinics Limited

Southern Slimming & Cosmetic Clinics Limited (Southampton)

Inspection report

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Overall summary

We carried out an announced comprehensive inspection of this service on 10 October 2017 where breaches of legal requirements were found. After the inspection, the service wrote to us to say what they would do to meet the legal requirements in relation to the breaches of regulation 13 of the Health and Social Care Act 2008 (Regulated Activities) Regulation 2014.

We undertook a focused desk top inspection on 19 September 2018 to confirm that the legal requirements had been met. This report only covers our findings in relation to those breaches in regulation. The last

comprehensive inspection report can be read by selecting 'all reports' link for Southern Slimming & Cosmetic Clinics Limited (Southampton) on our website at www.cqc.org.uk.

Our findings were:

Are services safe?

We found that this service was providing safe care in accordance with the relevant regulations.

Our key finding was:

- The registered manager was the safeguarding lead for the service and had received appropriate training.

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Detailed findings

Background to this inspection

We undertook a focused desk top inspection of Southern Slimming & Cosmetic Clinics Limited (Southampton) on 19 September 2018. The desk top inspection was carried out to check that improvements had been made at the service following our comprehensive inspection on 10 October 2017. The inspection in October 2017 identified that the service was in breach of regulation 13 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014.

The team was led by a CQC pharmacist specialist who had access to advice from a specialist advisor.

Before undertaking the desk top inspection, we asked the registered manager to provide evidence to demonstrate the service was now compliant with the regulations.

To get to the heart of patients' experiences of care and treatment, we always ask the following five questions:

- Is it safe?

These questions therefore formed the framework for the areas we looked at during the inspection.

Are services safe?

Our findings

Safety systems and processes

At the previous inspection in October 2017, we found the service did not have robust systems and processes in place to keep people protected and safeguarded from abuse.

This was because the service did not have an appropriately trained safeguarding lead for children. At our focused desk top inspection on 19 September 2018, staff sent us details

of the safeguarding training the registered manager had undertaken. We spoke to the registered manager who was able to outline their learning and increased awareness of safeguarding in line with national guidance. The registered manager was the safeguarding lead for the service and we saw that this training was appropriate to their role. Therefore, we were assured the service had training in place to protect people from abuse.