

Kelso Care Consortium Limited

Coney Green Residential Home

Inspection report

18-20 Coneygreen Drive
Northfield
Birmingham
West Midlands
B31 4DT

Tel: 01214781076

Date of inspection visit:
19 March 2021

Date of publication:
22 April 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Coney Green Residential Home is a care home providing accommodation and personal care for up to nine people. At the time of our inspection there were eight people living at the home.

We found the following examples of good practice.

People had individual visiting plans. Feedback was gained from people and their loved ones to support continued improvement of their experience during visits.

A vacant bedroom had been changed into a further lounge area. This supported people to cohort in the event that there were COVID-19 cases at the home.

Some people found it distressing to see staff wearing Personal Protective Equipment (PPE). Staff had conducted role play with people to reassure them about the use of PPE.

A specific room with hand washing facilities was used to test staff for COVID-19.

Staff wore PPE in line with government guidance and the environment appeared clean and hygienic.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Coney Green Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 19 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.