

Peel Precinct Surgery

Inspection report

Carlton House Canterbury Terrace London NW65DX Tel: 0207 372 2171

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location	
Are services safe?	
Are services effective?	
Are services caring?	
Are services responsive?	
Are services well-led?	

Overall summary

We carried out an announced, unrated, comprehensive inspection at the Peel Precinct Surgery (Dr Abubakr Shaikh) on 5 November 2019 to follow-up on the announced comprehensive inspection on 29 May 2019 when the practice was rated inadequate overall (inadequate in safe, effective, responsive and well-led domains) and placed in special measures. At that inspection, due to significant safety concerns, we imposed an urgent suspension of the provider's registration under s31 of the Health and Social Care Act 2008 (the Act). The suspension took effect from 1 June 2019 to 14 November 2019.

The provider appealed against the urgent suspension to the First Tier Tribunal (FTT) and a hearing was listed for 17 July 2019. The provider subsequently withdrew their appeal on 1 July 2019.

During the period of the suspension, the provider's patient list was transferred a caretaker practice put in place by NHSE (London) commissioners to provide the service.

The full comprehensive report on the 29 May 2019 inspection can be found by selecting the 'reports' link for Peel Precinct Surgery on our website at www.cgc.org.uk.

At this inspection on 5 November 2019, we found the provider had made insufficient improvements and that patients would remain at significant risk should the suspension lapse and the provider's registration be reinstated. In particular we found continued concerns around the management of patients on high-risk medicines, controlled drugs and antibiotic prescribing, safeguarding systems and processes, proposed management of patient-related documentation, management of patient safety alerts, evidence-based guidance, patient recall systems, management of two-week wait referrals and monitoring of cervical screening. Accordingly, we re-imposed the urgent suspension of the provider's registration, under s31 of the Health and Social Care Act 2008 (the Act), from 14 November 2019 to 2 May 2020 and issued a notice of proposal to cancel the provider's registration.

Details of our findings and the evidence supporting our decisions are set out in the evidence table.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Population group ratings Older people People with long-term conditions Families, children and young people Working age people (including those recently retired and students) People whose circumstances may make them vulnerable

Our inspection team

dementia)

Our inspection team was led by a CQC lead inspector. The team included a GP specialist adviser and a Practice Nurse specialist adviser.

People experiencing poor mental health (including people with

Background to Peel Precinct Surgery

Dr Abubakr Shaikh is an individual GP who provides NHS primary care services through a General Medical Services (GMS) contract from Peel Precinct Surgery to approximately 1600 patients in the Kilburn area of Brent in North West London. The practice is part of NHS Brent Clinical Commissioning Group (CCG).

The provider is registered with the Care Quality Commission (COC) to provide the regulated activities of diagnostic and screening procedures, treatment of disease, disorder or injury, maternity and midwifery services, family planning and surgical procedures. Following our inspection on 29 May 2019, we suspended the provider's CQC registration, having identified significant concerns, which put patients' safety at risk. The period of suspension was from 1 June 2019 to 14 November 2019. Service commissioners transferred the provider's patient list to a caretaker practice duration the period of the suspension.

At the time of our inspection, there was no patient activity of the provider's location. However, the Lead GP told us they intended to continue to provide 11 clinical sessions per week should the suspension lapse. The provider had engaged a part-time locum practice manager and receptionist to support them in preparation for the CQC inspection.

The practice serves a multi-ethnic mix of population who have varied socio-cultural and religious needs. The information published by Public Health England rates the level of deprivation within the practice population group as two on a scale of one to ten. Level one represents the highest levels of deprivation and level ten the lowest.