

Statepalm Limited

Ascot House - Scunthorpe

Inspection report

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05 February 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Ascot House is a residential care home that can accommodate up to 40 people over two floors. The service was providing personal care to 30 older people and people living with dementia at the time of the inspection.

We found the following examples of good practice.

Visitors policies were in place to ensure everyone's safety. Visitors were temperature checked, completed a health questionnaire, hand hygiene and given information to remain safe during their visit

Flexible meal times had been introduced to promote social distancing.

Each resident in isolation had a COVID 19 care plan and risk assessments in place for the duration of their isolation which was removed once this period expired.

The service had good supplies of personal protective equipment (PPE) readily available throughout the service. Clinical waste bins were positioned so that staff could access them when required.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Ascot House - Scunthorpe

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 5 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. The laundry and the cleaning store required new flooring and paintwork needed updating across the service, the registered manager was aware of the issues and work was ongoing to resolve these
- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach