

Pine Lodge Care Limited

Pine Lodge Care

Inspection report

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05 November 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Pine Lodge Care is two separate buildings which are linked by a corridor. The service provides care and support for up to 59 older people some of whom are living with dementia. There were 52 people living at the service when we visited.

We found the following examples of good practice.

- People were supported to stay safe when they met their friends and/or family members by meeting socially distanced for a short period of time. Large Perspex screens were used during visits to maintain social distancing. Alternative entrances to the home had been put in place, to ensure essential visitors were able to maintain social distancing and to reduce foot flow.
- People and staff members had individual risk assessments so that care, and support could be tailored to everyone's individual requirement.
- Stocks of personal protective equipment (PPE) were readily available to staff and were used and disposed of correctly. Guidance on the use of PPE and current Infection Prevention Control (IPC) procedures were clearly visible across the service and available in picture format.
- Staff used a separate entrance and had a space to change into their uniforms upon starting and finishing their shift, to reduce the risk of cross infection.
- Specialist cleaning equipment had been purchased and was used to deep clean the environment. Items that were difficult to clean were sanitised effectively which reduced the risk of cross infection.
- Cleaning schedules had been increased and additional audits had been implemented to monitor cleanliness and staff compliance with the providers infection control policy.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Pine Lodge Care

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 5 November 2020 and was unannounced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.