

# Elizabeth Peters Care Homes Limited

## St Jude's House

### Inspection report

14 Canadian Avenue  
Catford  
London  
SE6 3AS

Tel: 02086904493

Date of inspection visit:  
09 February 2022

Date of publication:  
28 February 2022

### Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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# Summary of findings

## Overall summary

St Jude's House is a care home that provides care and support for people with mental health needs. At the time of the inspection there were 10 people using the service.

We found the following examples of good practice.

The provider had adapted the visitors' protocol as government guidelines changed. Visitors were asked to complete a COVID-19 test, wear appropriate [personal protective equipment] PPE and follow hand hygiene procedures before entering the service.

The provider had plans in place to ensure people could continue to access their local community safely during the pandemic.

The service was taking part in regular COVID-19 testing for people and staff in line with current government guidance.

The service was kept clean and hygienic and there were regular checks and audits of the service to ensure high standards of hygiene were maintained.

The provider had developed a range of risk assessments and contingency plans to mitigate the risks associated with the pandemic. These were reviewed and updated in line with current guidelines.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### Is the service safe?

### Inspected but not rated

Further information is in the detailed findings below.

# St Jude's House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 9 February 2022 and was announced. We gave the service 24 hours notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.
- We were somewhat assured that the provider was using PPE effectively and safely and we have signposted the provider to resources to develop their approach. One member of staff was not able to wear the recommended face covering, but this had not been fully risk assessed. We discussed this with the provider, and they have now assessed the risks and put in measures to mitigate these.