

Kent Community Health NHS Foundation Trust

Dental Department, HMP Sheppey Cluster- Stanford

Inspection Report

Church Road

Eastchurch

Sheerness

Kent

ME12 4DZ.

Tel: 03001231807

Website: www.kentcht.nhs.uk

Date of inspection visit: 25 February 2016

Date of publication: 28/04/2016

Summary of findings

The five questions we ask about services and what we found

We always ask the following five questions of services.

Are services safe?

We did not inspect the safe domain in full at this inspection. We inspected only those aspects mentioned in the Requirement Notices issued on 9 November 2015. We found that all the required improvements had been made.

- The dental suite was now clinically clean
- The decontamination room was no longer being used for decontamination purposes
- Central Sterile Services Department (CSSD) was in use and all dirty dental equipment was removed from the dental suite at the end of the day and cleaned externally.
- A new sealed floor had been laid in the dental suite.

Are services effective?

We did not inspect the effective domain at this inspection.

Are services caring?

We did not inspect the caring domain at this inspection.

Are services responsive to people's needs?

We did not inspect the responsive domain at this inspection.

Are services well-led?

We did not inspect the well-led domain at this inspection.

Dental Department, HMP Sheppey Cluster- Stanford

Detailed findings

Background to this inspection

Background to HMP Stanford Hill

HMP Stanford Hill is an open prison on the Isle of Sheppey in Kent, which was previously jointly

managed as part of a 'cluster' of Isle of Sheppey prisons. While some services continue to be shared, the prison is now independent and has its own governor. At the time of this unannounced inspection HMP Stanford Hill held 456 adult men, nearly all of whom were coming to the end of a long prison sentence, or nearing the expiry of a life sentence tariff. Kent Community Health NHS Foundation Trust provide dental care at HMP Stanford Hill. The location is registered to provide the regulated activities, diagnostic and screening procedures, surgical procedures and treatment of disease, disorder or injury.

CQC inspected the services in partnership with Her Majesty's Inspectorate of Prisons on 6 to 9 July 2015 and asked the provider to make improvements regarding:

- Safe care and treatment
- Infection prevention and control

These constituted breaches of Regulation 12 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014. We checked these areas as part of this focussed inspection and found they had been resolved.

Our Inspection Team

The inspection was led by a CQC inspector who had access to remote advice from a specialist advisor.

Why we carried out this inspection

We carried out an unannounced focussed inspection on 25 February 2016 under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. We inspected to check whether the provider was meeting the legal requirements and regulations associated with the

Health and Social Care Act 2008, specifically whether they had satisfied one requirement notice issued on 9 November 2015.

During this inspection we inspected the provider against one of the five questions we ask about services:

- is the service safe?

This question therefore formed the framework for the areas we looked at during the inspection.

How we carried out this inspection

Before our inspection we reviewed a range of information that we held about the service and asked other organisations to share what intelligence they could. During the inspection we spoke with staff who provide the service. We looked at a range of documents, including cleaning rotas and infection controls audits. We carried out a thorough visual examination of the dentist suite and previous decontamination area.

Are services safe?

Our findings

Following our inspection 6 to 9 July 2015 the provider reviewed all aspects of clinical cleanliness in the dental suite and decontamination room.

Infection control

- The arrangements for the decontamination of dental instruments had been risk assessed and improved. Central Sterile Services Department CSSD was introduced to HMP Satndford Hill on 2 February 2016. This reduced the risk of people who use services acquiring a health related infection.

All used dental instruments were being removed from the premise at the end of the clinic and cleaned externally.

- All cupboards in the dental suite were cleaned according to a rota and contained dated 'clean me' Clinell[®] labels.

- Clinical and domestic waste was disposed of appropriately.
- A full audit and inspection of the dental suite was completed by the trust and Infection Prevention and Control Team (IPCT) on 16 December 2015. It found the suite to be 98% compliant with national guidance. Highlighted areas for improvement had already been actioned by the trust.

Equipment and medicines

- The decontamination room was no longer being used for that purpose and housed a clean cupboard for dental instruments and a dirty cupboard for used instruments and fluids. There was minimal risk of contamination in moving the instruments from the dental suite to the dirty cupboard.

Are services effective?

(for example, treatment is effective)

Our findings

We did not inspect the effective domain at this inspection.

Are services caring?

Our findings

We did not inspect the caring domain at this inspection.

Are services responsive to people's needs?

(for example, to feedback?)

Our findings

We did not inspect the responsive domain at this inspection.

Are services well-led?

Our findings

We did not inspect the well-led domain at this inspection.