

Sheridan Care Limited

Honeysuckle House

Inspection report

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18 November 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Honeysuckle House is a care home providing accommodation for up to 25 older people, including people living with dementia. At the time of the inspection 17 people lived at the home.

We found the following examples of good practice.

- The provider had robust practices to minimise the risk to people, staff and visitors from catching and spreading infection. We saw policies and procedures and Information about COVID-19 were in place and staff were trained on infection prevention and control.
- Staff carried out a frequent and thorough cleaning regime. There was sufficient personal protective equipment (PPE) and staff wore this correctly. The manager and provider checked this regularly.
- People kept in touch with families by phone, emails and social media. People and their relatives were praising of the staff, the care they provided, cleanliness of the home and infection control practices.
- The provider had purchased a mobile, foot operated hand wash basin. This and appropriate PPE were placed at the home entrance. PPE and sanitising equipment were also placed throughout the home.
- Senior staff completed risk assessments on and with each person supported and each staff member. This was to check how vulnerable they could be to COVID-19 and what action was needed to keep them safe.
- Any admission was expected to follow Public Health England guidance. Only essential visitors and those for people at the end of life could visit when we inspected in line with national guidance.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Honeysuckle House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 18 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.