

HC-One Limited

Roby Lodge

Inspection report

Tarbock Road
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04 February 2022

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Roby Lodge accommodates up to 40 people in one adapted building over two floors. There were 18 people accommodated at Roby Lodge at the time of this inspection.

We found the following examples of good practice.

There was clear signage displayed at the entrance informing visitors about the procedures they were required to follow to keep people safe from the spread of infection. Prior to entering the home visitors were required to show evidence of a negative lateral flow device (LFD) test, have their temperature checked and show evidence of their COVID-19 vaccination status.

Staff supported people to maintain social distancing when needed. Staff used individual techniques and provided reassurance to people to minimise the impact on their wellbeing. Furniture in communal areas was arranged to help promote social distancing.

The providers admissions procedure was in line with current government guidance and was being followed for two people currently being introduced to the home.

There was a COVID-19 testing programme in place for people living at the home and staff. The frequency of testing was in line with current government guidance and records were maintained of all tests carried out. All non-exempt staff employed were vaccinated against COVID-19 in accordance with legal requirements.

Cleaning schedules were being followed. There was a good stock of cleaning products and equipment which were of a good standard. The premises were clean, hygienic and well ventilated throughout.

Staff completed infection prevention and control (IPC) training which included the safe use and disposal of personal protective equipment (PPE). There was a good stock of PPE available around the home and suitable bins for the disposal of PPE and other clinical waste.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Roby Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 04 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.
- The provider was following current government guidance on care home visiting.