

Springfield Manor Gardens Ltd

Springfield Manor Gardens

Inspection report

228 Garstang Road
Fulwood
Preston
PR2 9QB

Tel: 07789720636

Date of inspection visit:
17 November 2020

Date of publication:
30 November 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Springfield Manor Gardens is a nursing home providing personal care to 34 people aged 65 and over at the time of the inspection. The service is registered to support up to 58 people.

We found the following examples of good practice.

- Visiting the home was restricted. All visitors were temperature checked before admission. Visitors were required to follow best practice guidance and wear appropriate PPE. The visiting policy was discussed with people, their families and friends.
- People received support to maintain their relationships with family and friends. This was achieved through telephone calls and video calls. The provider supported compassionate visits for people who were at end of life. The provider had created a newsletter to share with family members what they were doing to minimise risk and keep people safe. Work was taking place to provide onsite visits for relatives.
- Admissions into Springfield Manor Gardens were risk assessed and followed government guidance. Covid-19 care plans had been completed to meet people's needs during the pandemic.
- Whole home testing for Covid-19 for all people and staff had occurred and was ongoing on a regular basis. The manager had processes to implement to keep everyone safe should a positive test occur. Easy read literature was available to people so they may be able to easier understand the restrictions in place.
- Staff said the management team were very aware of what precautions needed to be in place and was very protective of people and staff. We saw up to date infection prevention and control policies that contained current guidance.
- All staff had received training on how to wear, when to wear and how to dispose of PPE.
- We observed staff wearing PPE appropriately. Staff were observed socially distancing while spending time with the people and engaging in activities. Staff had designated areas to change into and out of their uniforms.
- We observed Springfield Manor Gardens looked clean and hygienic. Housekeeping staff followed a cleaning schedule that included regular cleaning of high touch areas such as door handles and switches.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured that this service were following safe infection prevention and control measures to keep people safe.

Inspected but not rated

Springfield Manor Gardens

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 17 November 2020 and was unannounced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.