

Stonehaven (Healthcare) Ltd St Petroc's Care Home

Inspection report

St Nicholas Street Bodmin Cornwall PL31 1AG Date of inspection visit: 01 February 2022

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Tel: 0120876152 Website: www.stone-haven.co.uk

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

St Petroc's Care Home is a residential care home providing personal care for up to 30 older people. The accommodation is in older style property. Accommodation was arranged over two floors and an annexe.

We found the following examples of good practice.

The service had successfully used zoning, to stop an outbreak of COVID-19 spreading to other residents.

A separate entrance had been created for staff, where they changed into their uniforms and don PPE, (personal protective equipment, such as gloves and masks). This had reduced the risk of cross infection.

High touch points in the service such as light switches, were labelled to highlight that they needed cleaning regularly.

The provider had invested in extra equipment so that each floor had its own equipment which did not need to be moved between floors. This helped reduce the risk of cross infection.

People confirmed that the service had followed appropriate guidance regarding infection control and visiting throughout the pandemic.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated



St Petroc's Care Home

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 1 February 2022 and was announced. We gave the service one day's notice of the inspection.

Is the service safe?

Our findings

Staffing

• The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider had used government guidance to ensure people were able to receive visitors whenever possible.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

• The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.