

MAPS Properties Limited

Nightingale Care Home

Inspection report

Church Lane
Welborne
Dereham
Norfolk
NR20 3LQ

Tel: 01362850329

Website: www.norfolkcarehomes.co.uk

Date of inspection visit:
09 December 2020

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20 January 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Nightingale Care Home is a residential care home providing personal care to 40 people aged 65 and over, some of whom were living with dementia, at the time of the inspection. The service can support up to 47 people.

Nightingale Care Home is a period building which has been extended and converted to provide accommodation over two floors. The service has two lounges, dining room, conservatory and secure garden areas.

We found the following examples of good practice;

- The Registered Manager was based from home at the time of the inspection. The service was supported by the Regional Manager to support with the running of the service in the Registered Manager's absence.
- Staff were observed to be wearing Personal Protective Equipment (PPE) in line with current government guidelines. The service also had PPE available in different areas of the building ensuring it was accessible at all times to the staff.
- Risk assessments were in place for both staff and people who used the service, ensuring that both staff and the people using the service remained safe at all times.
- The service appeared clean throughout the visit. Staff informed us that they had been supporting with domestic duties to cover sickness of the domestic team, ensuring the service remained clean at all times.
- All staff and people who use the service were receiving COVID-19 testing as per government guidelines.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Nightingale Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 09 December 2020 and was unannounced. Inspection activity continued remotely until 17 December 2020.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.