

Care First Class (UK) Limited

Cherry Lodge

Inspection report

6 Manningford Road
Druids Heath
Birmingham
West Midlands
B14 5LD

Tel: 01214305986

Date of inspection visit:
09 November 2020

Date of publication:
25 November 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Cherry Lodge is a residential care home providing accommodation and personal care to a maximum of 46 people, some living with dementia. At the time of our visit 31 people lived at the home.

We found the following examples of good practice.

- People were supported to maintain contact with relatives and friends who were important to them through video and telephone calls.
- The management team had maintained contact with relatives through emails, newsletters and telephone calls to keep them informed about the wellbeing of their family member.
- Personal Protective Equipment (face masks, gloves, hand sanitising gel) were available for visitors to use when entering the home.
- Staff changed their clothing upon starting and finishing work, to reduce the risk of cross infection. The provider washed all staff uniforms.
- Agency staff had been blocked booked and did not work in other health or social care settings which mitigated the risk of cross infection.
- Staff had been supported in a variety of ways to reduce anxiety and promote their wellbeing.
- People who had tested positive for Covid-19 self-isolated in line with current guidance. Clinical waste and laundry were handled in line with government guidance.
- Specialist cleaning equipment had been purchased to complete deep cleans of the environment. Use of the equipment meant areas that were difficult to clean could be sanitised.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Cherry Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 09 November 2020 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.