

Malvern View (Lydiate) Limited

Maple Leaf Lodge

Inspection report

Icknield Street
Forhill
Birmingham
West Midlands
B38 9EG

Tel: 01564824594

Date of inspection visit:
26 January 2022

Date of publication:
11 February 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Maple Leaf Lodge is a residential care home providing accommodation for people with learning disabilities and autism. The home provides a range of support pathways for up to 12 people.

We found the following examples of good practice.

Maple Leaf Lodge ensured current government guidelines in relation to COVID-19 were being followed and the manager ensured staff had access to and were supported to understand and follow the latest guidance.

The manager had good oversight and an organised approach to recording people's vaccination status, isolation periods and COVID-19 test results.

Maple Leaf Lodge managed risk in relation to infection well. Where people were unable to social distance or self-isolate plans and additional cleaning was in place to manage this. Cleaning schedules were completed and comprehensive.

The provider had contingency plans in place for if there was an outbreak of COVID-19 and the home and staff had plans in place to reduce the risk of cross contamination.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Maple Leaf Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 26 January 2022 and was announced. We gave the service 24 hours notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.