

Community Therapeutic Services Limited

Bridgwater Court

Inspection report

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04 February 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Bridgwater Court provides accommodation with nursing and personal care for people in individual self-contained flats. The service is registered for up to nine people. At the time of this inspection there were nine people living at the home.

We found the following examples of good practice.

The provider had not had an outbreak of coronavirus within in the service. At the time of the inspection all residents and staff had tested negative. Seven of the nine residents had received their first coronavirus vaccination.

When staff came on shift, they checked their temperature and sanitised their hands on entering the building. At the time of our inspection staff were able to maintain social distance because people living at the service didn't need close support with their personal care needs.

Staff had received training in infection control, including how to safely put on and take off personal protective equipment (PPE) such as face coverings, gloves and aprons (if needed). The registered manager carried out regular observations to check on good practice. We saw staff wearing masks and they described how they would change their PPE if supporting anyone who had coronavirus.

Due to the recent increase in coronavirus infections the provider had stopped all visitors coming into the home to reduce the risk of the virus entering the home. People were supported to go out safely by staff. One person chose to visit a friend for a walk.

People living in the home were deemed to have capacity and understood the importance of maintaining social distance in public and wearing masks. People had agreed to limit their usual activities in the community to remain safe. The provider had a policy and procedure in place to check visitors' temperatures, ensure they sanitised their hands, wore PPE and maintained social distancing.

The registered manager told us they would isolate individuals in their flats should there be an outbreak of coronavirus. Regular testing was carried out, weekly PCR testing for staff and monthly testing for people living in the home, this was in line with coronavirus testing guidance. Two people living at the service refused to be tested. Staff also undertook a lateral flow test twice weekly.

One person had recently been admitted. They were tested on admission and supported to isolate in their flat for.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Bridgwater Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 04 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely. However we advised the service to consult Public Health England (PHE) on the best way to support a person using the service who was unable to tolerate staff wearing masks
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.