

Leonard Cheshire Disability

# Bradbury House - Care Home with Nursing Physical Disabilities

## Inspection report

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Bradbury House is a care home providing personal and nursing care to 22 younger adults who are living with physical disabilities. The service can support up to 25 people.

We found the following examples of good practice.

- Systems were in place to prevent people, staff and visitors from catching and spreading infections. The home was extremely proud to have had no known cases of Covid-19. The home supported people and staff as far as possible with social distancing.
- Staff had undertaken training in putting on and taking off personal protective equipment (PPE), hand hygiene and other Covid-19 related training. Nominated staff had received additional training to be infection control leads. Staff practices were monitored to ensure high standards and correct procedures were followed. Additional cleaning of all areas and frequent touch surfaces was being carried out. Staff were observed wearing appropriate PPE at all times. Suitable supplies of PPE were available and contingency plans in place.
- Staff supported people's social and emotional wellbeing. Additional socially distanced group activities had been planned within the home to positively support people. Additional one to one activities were also implemented. People and their relatives were supported to keep in contact using a range of technology and regular newsletters.
- National guidance was being followed which meant that due to current local restrictions, only essential health and compliance visits could take place at the time of the inspection. When visits recommenced, plans were in place to safely manage visits in accordance with national guidance. Visits would be staggered and by appointment only. Infection prevention and control measures were in place to avoid the potential spread of infections with others.
- The home was following national guidance for anyone moving in. Staff worked with people and their relatives to ensure they were aware of self - isolation procedures. People were supported to understand the pandemic and the need for IPC measures.
- Infection control audits and checks were carried out. The registered manager spoke positively about the hard work, dedication and strong team spirit which staff had shown, which had helped to minimise the impact of the pandemic on people's health and wellbeing. The provider continuously passed on important information about Covid-19 to staff. The provider had a dedicated Covid-19 noticeboard which was regularly updated.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured that the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

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## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 12 October 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

## Is the service safe?

### Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.