

Southside Specialist Dementia Care Ltd

Karenza Care Home

Inspection report

14 Waterfall Lane
Rowley Regis
West Midlands
B65 0BL

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Date of inspection visit:
04 February 2021

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01 March 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Karenza Care Home provides accommodation and personal care to a maximum of eight people, including people living with dementia. At the time of our inspection eight people lived at the home.

We found the following examples of good practice.

- Protocols for visiting were in place to minimise the risk of infection being acquired and transmitted.
- A property to the rear of the home was used for visiting to prevent a need for relatives having to enter the home.
- Visits by friends and relatives were enabled on an appointment only basis.
- People could use video and telephone methods to maintain contact with family and friends.
- Adequate stocks of Personal Protective Equipment (PPE) were available for staff, family members and professional visitors to the home. Staff were wearing the required PPE.
- Adequate stocks of COVID tests were available. Regular COVID testing of people and staff were undertaken to prevent infection outbreaks and spread.
- Staff worked closely with infection control professionals to ensure infection outbreaks could be effectively prevented.
- The environment was clean. Staff carried out cleaning throughout each day to minimise the risk of spreading infection.
- Staff had received infection prevention training.
- A COVID file was available to staff that included policies and procedures and updates from key organisations such as Public Health England.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Karenza Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 04 February 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider had procedures in place to prevent people and staff acquiring and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider could admit people safely to the service if this situation transpired.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service, staff and visitors.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider could ensure if infection outbreaks were to occur they could be effectively managed.
- We were assured that the provider's infection prevention and control policy was up to date.