

# Dr Colin Peskin

## Quality Report

East Barnet Health Centre  
Barnet  
London  
EN4 8QZ

Tel: 020 8440 7417

Website: <http://eastbarnetgpsurgeries.co.uk>

Date of inspection visit: 21 March 2017

Date of publication: 28/04/2017

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

## Ratings

Overall rating for this service

Good



Are services safe?

Good



# Summary of findings

## Contents

### Summary of this inspection

	Page
Overall summary	2
The five questions we ask and what we found	3
The six population groups and what we found	4

### Detailed findings from this inspection

Our inspection team	6
Why we carried out this inspection	6
How we carried out this inspection	6
Detailed findings	7

## Overall summary

### Letter from the Chief Inspector of General Practice

We carried out a desktop based review of the Dr Colin Peskin practice on 21 March 2017. We found the practice to be good for providing safe services and it is rated as good overall.

We had previously conducted an announced comprehensive inspection of the practice on 10 December 2015. As a result of our findings during that visit, the practice was rated as good for being effective, caring, responsive and well led, and requires improvement for providing a safe service, which resulted in a rating of good overall. We found that the provider had breached one regulation of the Health and Social Care Act 2008: Regulation 19 (3) (a) (b) fit and proper persons employed. You can read the report from our last comprehensive inspection <http://www.cqc.org.uk/location/1-506052495/reports>. The practice wrote to us to tell us what they would do to make improvements and meet the legal requirements.

We undertook a desktop based review on 21 March 2017 to check that the practice had followed their plan, and to confirm that they had met the legal requirements. This report only covers our findings in relation to those areas where requirements had not been met previously.

Our key findings on 21 March 2017 were as follows:

- Non-clinical staff had received basic life support training.
- The practice had reviewed its chaperone policy to ensure that staff note on the patient record that they were present during an examination.
- A procedure for ensuring pre-employment checks for staff was in place and checks had been undertaken for all current members of staff.
- The practice complaints policy had been reviewed to ensure that it facilitated learning and action to improve quality of care.
- Infection control training was being arranged for all staff.
- Access to a female GP was formalised through an agreement with the Pan-Barnet GP network.

**Professor Steve Field CBE FRCP FFPH FRCGP**  
Chief Inspector of General Practice

# Summary of findings

## The five questions we ask and what we found

We always ask the following five questions of services.

### **Are services safe?**

The practice is rated as good for providing safe services.

**Good**



The shortfall identified at our last inspection had been remedied:

- Non-clinical staff had received basic life support training.
- The practice had reviewed its chaperone policy to ensure that staff noted on the patient record that they were present during an examination.
- A procedure for ensuring pre-employment checks for staff was in place and checks had been undertaken for all current members of staff.
- Infection control training was being arranged for all staff.

# Summary of findings

## The six population groups and what we found

We always inspect the quality of care for these six population groups.

### Older people

The practice is rated as good for the care of older people.

This rating was given following the comprehensive inspection in December 2015. A copy of the full report following this inspection is available on our website:

<http://www.cqc.org.uk/location/1-506052495/reports>

Good



### People with long term conditions

The practice is rated as good for the care of people with long term conditions.

This rating was given following the comprehensive inspection in December 2015. A copy of the full report following this inspection is available on our website:

<http://www.cqc.org.uk/location/1-506052495/reports>

Good



### Families, children and young people

The practice is rated as good for the care of families, children and young people.

This rating was given following the comprehensive inspection in December 2015. A copy of the full report following this inspection is available on our website:

<http://www.cqc.org.uk/location/1-506052495/reports>

Good



### Working age people (including those recently retired and students)

The practice is rated as good for the care of working age people (including those recently retired and students).

This rating was given following the comprehensive inspection in December 2015. A copy of the full report following this inspection is available on our website:

<http://www.cqc.org.uk/location/1-506052495/reports>

Good



### People whose circumstances may make them vulnerable

The practice is rated as good for the care of people whose circumstances may make them vulnerable.

Good



# Summary of findings

This rating was given following the comprehensive inspection in December 2015. A copy of the full report following this inspection is available on our website:

<http://www.cqc.org.uk/location/1-506052495/reports>

## **People experiencing poor mental health (including people with dementia)**

The practice is rated as good for the care of people experiencing poor mental health (including people with dementia).

This rating was given following the comprehensive inspection in December 2015. A copy of the full report following this inspection is available on our website:

<http://www.cqc.org.uk/location/1-506052495/reports>

**Good**



# Dr Colin Peskin

## Detailed findings

### Our inspection team

#### **Our inspection team was led by:**

Our inspection team was led by a CQC Lead Inspector.

### Why we carried out this inspection

We carried out an announced, desktop-based review of this service on 21 March 2017 under Section 60 of the Health

and Social Care Act 2008 as part of our regulatory functions. This was because the service was not meeting some legal requirements during our previous visit on 10 December 2015.

The desktop-based review was conducted to check that improvements planned by the practice to meet legal requirements had been made.

### How we carried out this inspection

During our desktop-based review on 21 March 2017, we reviewed a range of information provided by the practice.

# Are services safe?

## Our findings

### Overview of safety systems and processes

At our last inspection on 10 December 2015 we found that the practice was not obtaining appropriate recruitment checks and that records were not being kept for all members of staff that included records of DBS checks. Non-clinical staff had not received up to date basic life support training and the chaperone policy was in need of review to ensure that staff note on the patient's electronic consultation record that they were present during an examination.

At the desktop-based review on 21 March 2017 we were provided evidence of recruitment checks being carried out for all staff which included the obtaining of references. We were also provided with evidence of DBS checks.

The practice had reviewed the chaperone policy to ensure that a note was placed on the patient record when a member of staff was present during an examination. We were provided with evidence that this was now being undertaken.

### Arrangements to deal with emergencies and major incidents

At the inspection on 10 December 2015 we found that non-clinical staff had not undergone basic life support training.

At the desktop-based review on 21 March 2017 we reviewed evidence that non-clinical staff had now received basic life support training.