

Stockport Medical Group

Inspection report

1-3 Avondale Road
Edgeley
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good



Are services safe?

Good



Overall summary

We carried out an announced comprehensive inspection at Stockport Medical Group on 15 January 2019 as part of our inspection programme. We rated the practice as requires improvement for providing safe services and good overall.

The full comprehensive report on the January 2019 inspection can be found by selecting the 'all reports' link for Stockport Medical Group on our website at www.cqc.org.uk.

At our inspection in January 2019 we rated the practice as requires improvement for providing safe services because:

- The practice did not have safe and effective systems and processes to manage some higher risk medicines.
- The practice did not have an effective recruitment procedure which included recording and retaining all information required by Schedule 3 of the Health and Social Care Act.
- The practice did not have comprehensive risk assessments.
- Records of some staff immunisations were not up to date.

On 19 March 2019, we carried out a focused inspection of the safe key question. We visited the practice to confirm it had carried out the plan to meet the legal requirements in relation to the breaches in regulations identified in our previous inspection on 15 January 2019. This report covers our findings in relation to those requirements.

At this inspection, we found that the provider had satisfactorily addressed all legal requirements.

We have rated this practice as good for providing safe services.

We found that:

- The practice provided care in a way that kept patients safe and protected them from avoidable harm.
- The system for recording the monitoring of patients prescribed higher risk medicines had been much improved.
- The recruitment policy and procedure were improved and met the requirements of Schedule 3 of the Health and Social Care Act.
- Comprehensive risk assessments in relation to fire, buildings and patients had been completed.
- Records of staff immunisations were up to date and there was now management oversight of this.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Population group ratings

Our inspection team

Our inspection was conducted by a Care Quality Commission (CQC) lead inspector.

Background to Stockport Medical Group

Stockport Medical Group is part of the NHS Stockport Clinical Commissioning Group (CCG). Services are provided under a personal medical service (PMS) contract with NHS England. The practice had approximately 16,500 patients on their register. Stockport Medical Group provides services from three GP practices. One is the registered location at Edgeley Medical Practice, 1-3 Avondale Road, Edgeley, Stockport SK3 9NX. The second and third practices are classed as branch surgeries: Delamere Practice, 257 Dialstone Lane, Great Moor, Stockport SK2 7NA and Lowfield Practice, 5 Lowfield Road, Stockport SK2 6RW. These practices provide a full range of services including GP appointments, nurse led health screening clinics and a weekly baby clinic. We visited both these branch surgeries. Patients can request appointments at either the main surgery or the branch surgeries.

Information published by Public Health England rates the level of deprivation within the practice population group as four on a scale of one to ten. Level one represents the highest levels of deprivation and level ten the lowest. Male and female life expectancy in the practice geographical area is below the England and CCG average for males at 77 years and 81 years for females (England average 79 and 83 respectively). The practice's unemployed patient population was higher, 3.9% compared with the CCG average of 2.9% and the England average 4.3%.

The patient numbers in the younger age groups were higher than both the CCG and England averages. For example, 7.2% of the patient population was aged 0-4

years (CCG and England average 5.6%) and the percentage of young people under 18 years of age was 22.9% compared to the CCG 20.4% and England average 20.7%.

The practice has seven GP partners (four female and three male), five salaried GPs and two GP trainees. The practice employs a practice director, two practice managers, an office manager, two advanced clinical practitioners, five practice nurses, one pharmacist, and three healthcare assistants. In addition, the practice employs a team of secretarial, reception and administrative staff.

The practice is a training practice for qualified doctors who are training to be a GP and is a medical student training practice.

Edgeley Medical Practice is open Monday 8am to 8.30pm, Tuesday 7am to 6.30pm, Wednesday to Friday 8am to 6.30pm

The Delamere Practice is open Monday 8am to 6.30pm, Tuesday 8am to 8pm, Wednesday 7am to 6.30pm and Thursday and Friday 8am to 6.30pm.

The Lowfield Practice is open 8am to 6.30pm daily apart from Thursdays when it remains open to 7.30pm.

Saturday and Sunday morning appointments are available alternate weeks between 9am and 1pm.

Patients are asked to contact NHS 111 for Out of Hours services.

The practice provides the following regulated activities: treatment of disease, disorder or injury, surgical procedures, diagnostic and screening procedures, family planning and maternity and midwifery services.