

Soundpace Limited

# Groveswood Residential Home

## Inspection report

13 Woodland Road  
Dacre Hill  
Wirral  
Merseyside  
CH42 4NT

Tel: 01516455401

Date of inspection visit:  
12 January 2021

Date of publication:  
20 January 2021

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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# Summary of findings

## Overall summary

Groveswood Residential Home provides personal care for older people. The home is able to accommodate a maximum of 32 people. At the time of inspection there were 21 people living in the home.

We found the following examples of good practice.

The service followed safe visiting procedures. Visits were restricted to essential visitors only. However, there were safe measures in place to facilitate visits for people receiving end of life care and where it had been assessed as being in the persons best interest due to their wellbeing. All visitors entered through the nearest entrance. Visits were conducted in the persons own room and visitors were required to wear full personal protective equipment (PPE).

Temperature checks and health screening assessments were completed on all visitors on entry to the home shielding and social distancing rules were complied with. The environment had been adapted to support social distancing. For example, lounges had been rearranged to facilitate this.

There was a dedicated procedure that accommodated people should they develop COVID-19 or show symptoms.

Safe procedures were followed for admitting people to the service. Virtual assessments were completed, and people were only admitted following evidence of a negative COVID-19 test. On moving into the service people were required to self-isolate for 14 days.

Stocks of the right standard of PPE were well maintained and staff used and disposed of it correctly. The registered manager shared good working practices and updates across the staff team using face to face meetings and electronic means.

People and staff had access to regular testing.

Guidance on the use of PPE and current infection prevention and control (IPC) procedures were clearly visible across the service and available in picture format.

Staff reassured people throughout the pandemic and provided them with the support they needed to maintain regular contact with their family and friends through the use technology. Staff also communicated regularly with families using electronic systems.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Groveswood Residential Home

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of The Care Quality Commissions (CQC) response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 12 January 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.