

Burlington Care Limited

The Limes

Inspection report

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

The Limes is a residential care home providing care to 83 people aged 65 and over at the time of the inspection. The service can support 97 people in one adapted building, with a separate unit for people living with dementia.

We found the following examples of good practice.

- Systems were in place to isolate people with COVID-19 to minimise transmission. The service had good supplies of personal protective equipment (PPE) that were readily available in stations throughout the service. Clinical waste bins were positioned so that staff could access them when required.
- Staff had received update training on how to keep people safe during the COVID-19 pandemic and were regularly tested in line with the government's current testing programme. Staff maintained social distancing where possible and the environment promoted people to remain socially distanced.
- The home had a team of housekeeping staff that had been trained on infection control. There was an enhanced cleaning schedule in place that also ensured door handles, key pads, hand rails and high touch areas were consistently cleaned. We observed that the home was very clean and well kept.
- At the time of our visit the service was closed for non-essential visitor's. A visitor's protocol was in place to ensure anyone entering the service was temperature tested, completed hand disinfection and provided with information to remain safe during their visit.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 4 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.