

Four Seasons (Bamford) Limited Laburnum Court Care Home

Inspection report

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Ratings

Overall rating for this service

Requires improvement



Is the service safe?

Requires improvement



Overall summary

We carried out an unannounced comprehensive inspection of this service on 07 January 2015. During that inspection we found one breach of Regulations under the Health and Social Care Act 2008 (Regulated Activities) Regulations 2010. After that inspection, the provider wrote to us to tell us what action they had taken to meet legal requirements in relation to the breach of regulation.

As part of this focused inspection we checked to see that improvements had been implemented by the service in order to meet legal requirements. This report only covers our findings in relation to those requirements. You can read the report from our last comprehensive inspection, by selecting the 'all reports' link for Laburnum Court Care Home on our website at www.cqc.org.uk.

This inspection was undertaken on 03 July 2015 and was unannounced. We found the provider had made improvements and was now meeting the requirements in relation to the breach of regulation we had found.

Laburnum Court provides nursing and personal care. It is one of 43 locations registered under the provider, Four Seasons (Bamford) Limited. The home has a dedicated unit for dementia care on the ground floor called 'The Lowry.' On the first floor the service has a nursing and personal care unit, which is called 'The Priory.' The home is situated in a residential area of Salford. There was a manager in place who was currently in the process of registering with the Care Quality Commission. A registered manager is a person who has registered with the Care Quality Commission to manage the service and has the legal responsibility for meeting the requirements of the law; as does the provider.

At our last inspection we found that the registered person had not protected people from the risks associated with infection control, because the service had not maintained appropriate standards of cleanliness and hygiene. During that inspection we found vulnerable people were exposed to the risk of infection as the service had not

Summary of findings

ensured cleaning had been undertaken in a timely manner. This was a breach of Regulation 12 of The Health and Social Care Act 2008 (Regulated Activities) Regulations 2010, which related to standards of cleanliness and infection control.

During this inspection we found the provider was now meeting the requirements of the regulation. Together with the manager we walked around the home and did not notice any unpleasant odours and found both private

and communal areas to be clean. Corridors were bright and clear of obstruction. We found that most carpets had been replaced and where carpets remained, these were due to be replaced imminently. We checked bedding, mattresses and bathing facilities without noting any concerns. Staff appeared well organised and motivated. We also looked at cleaning schedules and audits undertaken by the manager to monitor cleanliness throughout the home.

Summary of findings

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We found that action had been taken to ensure people were protected from the risks associated with the standards of cleanliness and hygiene. We found the provider was now meeting the requirements of the Regulation and was able to demonstrate that appropriate standards of cleanliness and hygiene were now maintained.

Together with the manager we walked around the home and did not notice any unpleasant odours and found both private and communal areas to be clean. Corridors were bright and clear of obstruction.

We could not improve the rating for 'safe' from requires improvement at this time, because to do so required evidence of consistent good practice over time. We also only looked at aspects relating to the breach of regulations, rather than looking at the whole question relating to 'safe.' We will review this during our next planned comprehensive inspection.

Requires improvement



Laburnum Court Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008, to look at the overall quality of the service, and to provide a rating for the service under the Care Act 2014.

We undertook an unannounced focused inspection of Laburnum Court Care Home on 03 July 2015. This inspection was undertaken to ensure that improvements that were required to meet legal requirements had been implemented by the service following our last inspection on 07 January 2015. We inspected the service against one of the five questions we ask about services during an inspection, which were not meeting legal requirements, which involved; 'Is the service safe.'

The inspection was undertaken by two adult social care inspectors. Before the inspection, we reviewed all the information we held about the home. We reviewed statutory notifications and safeguarding referrals. We also liaised with external professionals including the local vulnerable adults safeguarding team and the NHS infection and prevention control team. We also reviewed the action taken by the provider following our previous inspection, who wrote to us on 19 March 2015 explaining what action the service had taken to meet legal requirements.

During the inspection we spoke with the manager and two members staff. We also looked at records relating to audits that had been undertaken by the service to monitor the quality of service provision.

Is the service safe?

Our findings

At our last inspection we found that the registered person had not protected people from the risks associated with infection, because the service had not maintained appropriate standards of cleanliness and hygiene. During that inspection we found vulnerable people were exposed to the risk of infection control as the service had not ensured cleaning had been undertaken in a timely manner. We noted a strong unpleasant odour in one bedroom and stained and dirty carpets in another room. Staff were observed touching and handling food with their bare hands during lunch time. This was a breach of Regulation 12 of The Health and Social Care Act 2008 (Regulated Activities) Regulations 2010, which related to standards of cleanliness and infection control.

During this inspection we found the provider was now meeting the requirements of the regulation. Together with

the manager we walked around the home and did not notice any unpleasant odours and found both private and communal areas to be clean. Corridors were bright and clear of obstruction. The manager told us that as part of the service improvement programme, carpets were being replaced with new flooring. We found that most carpets had been replaced and where carpets remained, these were due to be replaced imminently. We checked bedding, mattresses and bathing facilities without noting any concerns. Staff appeared well organised and motivated.

We were told by the manager that the service had been working very closely with the local NHS infection and prevention control team in an effort to address standards. We also looked at cleaning schedules and audits undertaken by the manager to monitor cleanliness throughout the home.