

Bath MIND

Bath MIND - 82 Lower Oldfield Park

Inspection report

Oldfield Park
Bath
Somerset
BA2 3HP

Tel: 01225448396

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04 February 2021

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Bath MIND 82 Lower Oldfield Park is a residential care service without nursing and provides care and support for up to eight people who have mental health needs. On the day of our inspection there were eight people living in the service. The home was a town house which had been converted into a service with multiple shared living spaces were included such as bathrooms and living spaces.

We found the following examples of good practice.

People were positive about the support they were receiving during the pandemic. One person showed us how they had been supported during the pandemic. Others told us about how staff had been helping them to clean the home regularly. People confirmed staff were always wearing masks and we observed this during the inspection.

Staff supported people minimally with intimate care which impacted staff knowledge around wearing full personal protective equipment (PPE). They had some knowledge about the correct sequence of putting on and taking off PPE. However, because they had not used it as much since being trained their familiarity required some refreshing. The registered manager told us they would organise this. Following the inspection, we liaised with the local authority as well who offered further support.

The home was clean and smelt fresh throughout. Staff told us they supported people to keep the home clean including each bedroom. Consideration had not been made about increasing the frequency of cleaning high touch areas in light of new COVID-19 strains. The registered manager reviewed this following the inspection.

COVID-19 testing had been carried out regularly for staff including daily lateral flow tests prior to the staff coming into work. When people consented, they were part of the testing. Risk assessments were in place for those who had capacity and opted out of testing.

Visitors to the home were offered a lateral flow test for COVID-19 and PPE. They had their temperature checked and completed a check list with staff before coming into the home. However, temperatures were not being recorded for everyone to demonstrate it was happening. The registered manager told us they would implement this immediately.

Systems were in place to identify risks and plan for an outbreak. The registered manager had liaised with other organisations including the local authority. They had sought specialist advice around COVID-19 to ensure their systems were in line with government guidance. Following the inspection, the registered manager informed us further improvements were made to keep people safe. For example, increase in signage around the home and consideration of how to further cohort the home in the event of an outbreak.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Bath MIND - 82 Lower Oldfield Park

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 4 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were somewhat assured that the provider was using PPE effectively and safely. Staff were not regularly using all levels of PPE to meet the needs of people. They had received training and required refreshers to keep on top of their knowledge. Following the inspection, this was arranged by the registered manager and the local authority were going to provide further support.

We have also signposted the provider to resources to develop their approach.