

Making Space

The Limes 1

Inspection report

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02 November 2020

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

The Limes 1 is a 'care home'. People in care homes receive accommodation and nursing or personal care as a single package under one contractual agreement.

The Limes 1 is registered to accommodate up to 22 people in one adapted building over two floors. At the time of this inspection there were 18 people living in the home.

We found the following examples of good practice.

Staff ensured that any visitors to the service, including professional visitors and contractors, had their temperature taken on arrival. Visitors wore full PPE (personal protective equipment) throughout the duration of their visit.

People living in the service met with their friends and family outside in the community. People were also supported to use a range of technology to keep in touch with their friends and relatives, such as video calls. Most of the people living in the service also had their own mobile phone.

The building was extremely clean, hygienic and odourless. The registered manager had arranged for regular deep cleans of the building, including the walls, floors and soft furnishings.

The registered manager had also obtained an 'anti-viral fogging machine' to be used throughout the building. This is a special machine which lets out an anti-bacterial mist, designed to destroy viruses in the air or on surfaces.

Staff working in the service were well supported by senior staff. All staff had received training in PPE and infection prevention and control (IPC) and this was updated regularly. Senior nursing staff and domestic staff had also completed the next level of training in IPC.

The registered manager had introduced an 'Extra-Ordinary' PPE supervision for staff. This was an additional one to one meeting for staff and their manager to review the staff members competency in the use of PPE. Staff also received competency checks on their use of PPE and hand-washing techniques.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured that this service met good infection prevention and control guidelines.

Further information is in the detailed findings below.

Inspected but not rated

The Limes 1

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 02 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.