

# Hatfield Health Centre

## Inspection report

The Heathfield Centre  
Ash Hill Road, Hatfield  
Doncaster  
South Yorkshire  
DN7 6JH  
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

## Ratings

### Overall rating for this location

Good 

Are services effective?

Good 

Are services responsive?

Good 

Are services well-led?

Good 

# Overall summary

We carried out an inspection of this service due to the length of time since our last inspection and information reviewed as part of our annual review of the service indicated there may have been some change to the quality of care provided.

This inspection focused on the following key questions: effective, responsive and well led.

Because of the assurance received from our review of information we carried forward the ratings for the following key questions: safe and caring.

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

**We have rated this practice as good overall and good for all population groups.**

We found that:

- Patients received effective care and treatment that met their needs.
- The practice organised and delivered services to meet patients' needs. Patients could access care and treatment in a timely way.
- The way the practice was led and managed promoted the delivery of high-quality, person-centre care.

Whilst we found no breaches of regulations, the provider **should:**

- Continue with plans to improve childhood immunisation rates to meet WHO based national target of 95%.
- Continue with plans to monitor the effectiveness of the new telephone system and patient access.

**Details of our findings and the evidence supporting our ratings are set out in the evidence tables.**

**Dr Rosie Benneyworth** BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

## Population group ratings

<b>Older people</b>	<b>Good</b>	
<b>People with long-term conditions</b>	<b>Good</b>	
<b>Families, children and young people</b>	<b>Good</b>	
<b>Working age people (including those recently retired and students)</b>	<b>Good</b>	
<b>People whose circumstances may make them vulnerable</b>	<b>Good</b>	
<b>People experiencing poor mental health (including people with dementia)</b>	<b>Good</b>	

## Our inspection team

Our inspection team was led by a CQC lead inspector.  
The team included a GP specialist advisor.

## Background to Hatfield Health Centre

Hatfield Health Centre is located at Ash Hill Road, Hatfield, Doncaster, DN7 6JH.

The practice is situated in a purpose built building. The surgery has good transport links and there is a pharmacy located within the building.

The provider is registered with CQC to deliver the Regulated Activities; family planning, diagnostic and screening procedures, maternity and midwifery services and treatment of disease, disorder or injury.

Hatfield Health Centre is situated within Doncaster Clinical Commissioning Group (CCG) and provides services to 9747 patients under the terms of a general medical services (GMS) contract.

The practice has four partners (three male and one female) who registered with the CQC in February 2016.

The practice also employed a practice manager and an assistant practice manager, two practice nurses, two health care assistants and several administration staff. The practice is part of Doncaster Federation.

The National General Practice Profile states that 97% of the practice population is from a white background with a further 2% of the population originating from black, mixed or other non-white ethnic groups. Information published by Public Health England, rates the level of deprivation within the practice population group as four, on a scale of one to ten. Level one represents the highest levels of deprivation and level ten the lowest. Male life expectancy is 79 years compared to the national average of 79 years. Female life expectancy is 81 years compared to the national average of 83 years.