

Mr & Mrs I Tappin

Lovat House

Inspection report

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24 March 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Lovat House is a residential care home for older people, some of whom live with dementia. It can provide accommodation and personal care for up to 26 people at any one time. On the day of the inspection, 16 people were using the service.

We found the following examples of good practice:

The service had good supplies of personal protective equipment (PPE) that were readily available throughout the home.

Any people entering the building had their temperature checked and were asked to take a lateral flow COVID-19 test. People were provided with appropriate PPE before entering the home.

Staff maintained social distancing where possible and the environment promoted people to remain socially distanced.

Staff had received update training on how to keep people safe during the COVID-19 pandemic and staff and residents were regularly tested for COVID-19. The building was clean and free from clutter.

A visitor's hub had been created for people to meet with family and friends. This was accessed separately from the home to minimise the risk of infection spread.

People were well supported by staff to have telephone and internet contact with their family and friends.

Staff ensured people's welfare had been maintained and they had sufficient stimulation.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below

Inspected but not rated

Lovat House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 24 March 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was using personal protective equipment effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was admitting people safely to the service.