

Carebase (Guildford) Limited

# Queen Elizabeth Park

## Inspection report

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Date of inspection visit:  
04 February 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Queen Elizabeth Park is a nursing home providing support to a maximum of 77 older people. People living at the service had physical disabilities, long term medical conditions and many people were living with dementia. Care was provided across three floors in a purpose-built building. At the time of inspection there were 58 people living at the service.

We found the following examples of good practice.

Staff were observed to use personal protective equipment (PPE) within national guidance. Staff spoken with were knowledgeable and able to talk about safe PPE use.

Staff had been supported with additional training for infection, prevention and control alongside personal protective equipment. This enabled staff members to take on some responsibility within the home to cascade additional learning and support to their colleagues.

The provider had completed comprehensive risk assessments around Covid-19. This included looking at the management of the vaccine being administered to people, potential side effects and any anxieties regarding receiving the vaccine.

The registered manager had maintained a strong relationship with other healthcare professionals throughout the pandemic. The GP who provided support for the service provided positive feedback around the service being responsive and seeking advice and support in a timely manner for people.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Queen Elizabeth Park

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 04 February 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.