

Porthaven Care Homes No 3 Limited

Hartfield House Care Home

Inspection report

4 Hartfield Road
Leatherhead
Surrey
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Website: www.porthaven.co.uk

Date of inspection visit:
26 February 2021

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25 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Hartfield House provides nursing and residential care to a maximum of 62 older people living with long term health needs. Some people were living with dementia. There were 48 people living there at the time of our inspection.

We found the following examples of good practice.

People who had to isolate in their rooms received frequent support from staff to engage with activities of their choice. This included people who had just moved to the service.

Staff received regular training specific to infection prevention and control and COVID-19. The management team carried out observations of staff PPE practice and hand hygiene to ensure good practice.

People living at the service had individual COVID-19 risk assessments which were regularly reviewed. This was to help identify factors which might make them particularly vulnerable and how these could be addressed.

The registered manager took part in several local forums with other health and social care professionals to share ideas and support the service to follow best practice in response to the COVID-19 pandemic.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Hartfield House Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 26 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.