

Methodist Homes Aughton Park

Inspection report

Aughton Park Drive
Aughton
Ormskirk
Lancashire
L39 5QE

Tel: 01695576996
Website: www.mha.org.uk/care-homes/dementia-care/aughton-park/

Date of inspection visit:
28 January 2022

Date of publication:
09 March 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Aughton Park is situated in a residential area of Aughton, Ormskirk. It provides accommodation over two floors for up to 50 adults, who require help with personal care. There were 35 people living at the home at the time of the inspection. A separate unit on the first floor is available for those who are living with a dementia related illness. A passenger lift is provided for easy access to the first floor. All bedrooms are of single occupancy with en-suite facilities.

We found the following examples of good practice.

The provider had made the decision not to accept new admissions whilst people were testing positive for COVID-19. The provider supported people and their relatives to understand the isolation processes and how the service could help to alleviate them feeling lonely, such as calls with friends and loved ones and dedicated support time from staff members in different rooms for activities.

Where possible people had remained in their own rooms during an outbreak to maintain a familiar environment, however this was not always appropriate for some people. People at extreme risk and those that were isolating were supported in a manner to suit their needs. Specific staff were allocated to support all their needs.

The provider had arrangements for booking visitors in at a time that suited people and was spaced out to avoid potential infection transmission with other visitors. Visitors were able to access window visits and there was a specific room that was accessed from outside without the need for visitors to enter the service.

PPE was well stocked and organised, and cleaning products were plentiful and stored neatly in a locked and organised cupboard.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Aughton Park

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 28 January 2022 and was announced. We gave the service one hours notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider had safe systems in place to support and facilitate visiting at the home in line with the national guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.