

Sunbreeze Healthcare Limited

Andrin House Nursing and Residential Home

Inspection report

43 Belper Road
Derby
Derbyshire
DE1 3EP

Tel: 01332346812
Website: www.andrinhouse.co.uk

Date of inspection visit:
14 January 2021

Date of publication:
02 February 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Andrin House Nursing and Residential Home provides personal and nursing care for up to 37 older people. At the time of our inspection there were 19 people being supported by the service. The home is over two floors and has communal spaces for dining and relaxation.

We found the following examples of good practice.

- There was clear guidance for visitors at the door and a booking system was in place for when visiting occurred. The service was using social media and video technology to keep people in touch with their families while the home was closed and planning the possibility of outside visits reoccurring.
- Staff checked in to work one at a time and went straight to a room to have a COVID-19 test before starting work. The room was cleaned between staff testing.
- People that had tested positive were isolated in their rooms and there were plastic trolleys outside rooms for storage of Personal Protective Equipment (PPE) and clinical waste bins inside the persons room to dispose of used PPE.
- Staff had other specific areas to change PPE and the manager performed spot checks to ensure staff were wearing the correct PPE.
- It had not been possible to zone areas of the home, so staff had been allocated to work in specific areas to avoid cross contamination.
- Rooms were not en-suite, so the service had designated separate toilets and bathrooms for people who were positive and people who were negative to prevent cross infection.
- Staff working with COVID-19 positive people also had separate toilets and break areas to other staff, to minimise the risk of cross infection. Kitchen staff were no longer taking meals into communal areas to reduce the amount of staff people came into contact with.
- Agency staff had been used when staff were self-isolating. The service obtained agency staff profiles to ensure they had suitable training and experience and block booked staff so they were not working in other locations.
- The service had a designated isolation lounge for one person who could not isolate in their room, this reduced the risk of them walking around the home.
- Chairs in other communal areas were socially distanced to minimise the risk of cross infection.
- The service had implemented increased cleaning and the service had a sanitising machine that was being using to clean rooms after use.
- People had their temperatures and symptoms of COVID-19 checked twice a day to identify changes early.
- Procedures were in place for staff to ensure uniforms were washed daily.
- The activity coordinator was providing one to one activities for people.
- The management team told us that they were impressed with the teams commitment to ensure people's safety at a difficult time.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Andrin House Nursing and Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 14 January 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.