

Caretech Community Services (No.2) Limited

May Lodge

Inspection report

Barrow Hill
Sellindge
Ashford
Kent
TN25 6JG

Tel: 01303813926

Date of inspection visit:
28 February 2022

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09 March 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

May Lodge is a residential care home providing personal care for up to 6 people at the time of inspection. May Lodge supports autistic people and/or people with a learning disability.

We found the following examples of good practice.

Staff followed government guidance in relation to wearing personal protective equipment (PPE) such as masks, gloves and aprons. Staff were able to dispose of used PPE safely in the home.

The provider ensured all people and staff were following government guidance in relation to COVID19 testing.

The registered manager and staff ensured residents were able to stay in contact with friends and family when government visiting restrictions were in place for care homes.

The registered manager and staff ensured all visitors entering the home followed their COVID19 policy, including wearing PPE and providing a negative lateral flow test.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

May Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 28 February and was announced. We gave the service 1 hour notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

- People received regular visits from their loved ones. People were able to choose where and how they wanted their visit to take place. People liked to meet outside in the garden or outside of the home in a park. Visitors understood the need for following the homes COVID19 policy including testing and wearing PPE.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.