

Northamptonshire Care Limited

OLIVE ROW CARE HOME

Inspection report

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Date of inspection visit:
10 January 2022

Date of publication:
02 February 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Olive Row Care Home is a care home providing accommodation and personal care including nursing care for up to 54 older people and people living with dementia. On the day of inspection there were 13 people living in the service.

We found the following examples of good practice.

Safe arrangements were in place for all visitors to the home. A signing in process on entry into the home ensured necessary COVID-19 checks were completed. These involved people entering the home showing evidence of being fully vaccinated against COVID-19 unless they had an exemption. Taking a rapid flow device (LFD) test and temperature check. Within the front entrance to the home, personal protective equipment (PPE), including face masks, disposable gloves, and aprons were available for all visitors to use.

Posters were on display on the importance of regular hand washing / hand sanitisation, social distancing and the wearing of PPE. These measures helped keep people using the service, staff and visitors stay safe.

Staff received infection control training and specific training on reducing the risks of the transmission of COVID-19. Training included the importance of following good handwashing practices and the procedure for safely putting on and taking off (donning and doffing) PPE. Staff had a separate changing area where they were able to change their clothes before the start and the end of their shift.

Staff had access to enough supplies of PPE including disposable facemasks, face visors, gloves, aprons and disinfectant wipes. Hand sanitiser stations were available throughout the home in communal and private areas and used PPE was disposed of safely to reduce the risk of cross contamination.

A programme of routine testing for COVID-19 was in place for all people using the service and staff. This meant swift action could be taken should anyone receive a positive result.

Enhanced cleaning and disinfection took place throughout the home to reduce the risk of the spread of infection. This included regular cleaning of frequently touched areas such as, light switches, call bells, door handles and handrails. Cleaning checklists were used to record and monitor when cleaning tasks had taken place.

Contaminated items were laundered separately, and cleaning equipment was decontaminated after use.

Policies, procedures, risk assessments and guidance relating to COVID-19 were up to date, which supported staff to keep them and others safe. Systems were in place to ensure staff and visitors to the service were kept up to date with current COVID-19 guidance.

Regular infection control audits were completed and the provider and manager had oversight of infection prevention and control processes.

COVID-19 outbreaks followed current guidance and advice from the healthcare protection team (HPT) to contain and manage outbreaks. This included, isolation, cohorting and zoning to manage the spread of infection. People were supported to isolate in their rooms when necessary.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

OLIVE ROW CARE HOME

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 10 January 2022 and was announced. We gave the service 48 hours, notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance. In addition, guidance was followed from the Health Protection Team (HPT) in response to any COVID -19 outbreaks.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

We have also signposted the provider to resources to develop their approach.