

Ffolliott Bird Associates Limited

Mydentist - Houghton Road - Rotherham

Inspection Report

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Overall summary

We carried out a comprehensive inspection of this practice on 18 June 2015. Breaches of legal requirements were found. After the inspection, the practice wrote to us to say what they would do to meet legal requirements in relation to premises and equipment.

We undertook this focused inspection to check that they had followed their plan and to confirm that they now met legal requirements. This report only covers our findings in relation to those requirements. You can read the report from our last comprehensive inspection, by selecting the 'all reports' link for Mydentist - Houghton Road – Rotherham on our website at www.cqc.org.uk.

Our findings were:

Are services safe?

We found that this practice was providing safe care in accordance with the relevant regulations.

Background

Mydentist - Houghton Road – Rotherham is situated in Rotherham, South Yorkshire. It offers mainly NHS treatment to patients of all ages but also offers private dental treatments. The services include preventative advice and treatment and routine restorative dental care.

The practice has three surgeries, a decontamination room, a waiting area and a reception area. The reception area, waiting area and one surgery are located on the ground floor. The other two surgeries are located on the first floor.

There are five dentists, five dental nurses, two receptionists and a practice manager.

The opening hours are Monday and Tuesday from 9-00am to 6-00pm, Wednesday from 9-00am to 5-00pm, Thursday from 8-30am to 5-00pm, Friday from 9-00am to 5-00pm and Saturday from 9-00am to 1-00pm. The practice is closed for lunch between 1-00pm and 2-00pm from Monday to Thursday.

The practice manager is the registered manager. A registered manager is a person who is registered with the Care Quality Commission to manage the service. Like

Summary of findings

registered providers, they are 'registered persons'. Registered persons have legal responsibility for meeting the requirements in the Health and Social Care Act 2008 and associated Regulations about how the practice is run.

During the inspection we spoke with the practice manager and toured the premises.

Our key findings were:

- The practice was generally clean and hygienic.
- The practice had refurbished all three surgeries.

There were areas where the provider could make improvements and should:

- Review the practice's arrangements for changing or cleaning the keyboard covers.

Summary of findings

The five questions we ask about services and what we found

We always ask the following five questions of services.

Are services safe?

We found that this practice was providing safe care in accordance with the relevant regulations.

The appeared generally clean and hygienic.

The practice had undergone refurbishment since the last inspection on 18 June 2015 to address the issues with regards to the premises and equipment.

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Detailed findings

Background to this inspection

We undertook an announced focussed inspection of Mydentist - Houghton Road – Rotherham on 12 May 2016. This inspection was carried out to check that improvements to meet legal requirements planned by the

practice after our inspection on 18 June 2015 had been made. We inspected the practice against one of the five questions we ask about services: is the service safe. This is because the service was not meeting some legal requirements.

Are services safe?

Our findings

Infection control

During the follow up inspection we checked all three surgeries for the level of cleanliness.

The general level of cleanliness in each of the surgeries had improved vastly and it was evident that the cleaning schedule had been followed. However, we noted that in two of the surgeries there was a small amount of dust on the keyboard covers. This was brought to the attention of the practice manager and we were told that these would be replaced with keyboard covers which we more easily cleaned.

Since the previous inspection on 18 June 2015 the practice had undergone extensive refurbishment.

At the inspection on 18 June 2015 we identified stained ceiling tiles in surgery two. We were later told that this was as a result of a leak in the roof. This leak has since been repaired and the ceiling tiles have been replaced.

At the inspection on 18 June 2015 we identified the flooring in all three surgeries was not appropriately sealed or coved. We saw that the flooring in all of the surgeries had been replaced with flooring which was coved to the wall. This meant dirt would not accumulate where the floor meets the wall.

At the inspection on 18 June 2015 we identified some damage to the dental chairs. All of the dental chairs had been re-upholstered and now appeared in good condition. The aspirator tube in surgery two had also been replaced.