

Buxted Medical Centre

Quality Report

Framfield Road,
Buxted,
Uckfield,
East Sussex
TN22 5FD

Tel: 01825 732333

Date of inspection visit: 1 July 2016

Website: www.buxtedandeasthoathlymedicalcentre.co.uk Date of publication: 18/08/2016

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Are services safe?

Good



Summary of findings

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Overall summary

Letter from the Chief Inspector of General Practice

We carried out an announced comprehensive inspection of this practice on 10 February 2015. Breaches of regulatory requirements were found during that inspection within the safe domain. Following our comprehensive inspection, the practice sent us an action plan detailing what they would do to meet the Regulatory responsibilities in relation to the following:

- To ensure staff that undertake chaperone duties, or who have unsupervised contact with patients, are checked by the disclosure and barring service (DBS) and that the practice had a recruitment policy that reflected this need.
- To ensure that the practice had undertaken an appropriate risk assessment in regards to legionella (legionella is a germ found in the environment which can contaminate water systems in buildings) and that the practice had a policy for this risk assessment.

We undertook this desktop review on 1 July 2016 to check that the provider had followed their action plan and to

confirm that they now met Regulatory requirements. This report only covers our findings in relation to those requirements. You can read the report from our last comprehensive inspection, by selecting the 'all reports' link for Buxted Medical Practice on our website at www.cqc.org.uk.

This report should be read in conjunction with the last report published in May 2015. Our key findings across the area we reviewed were as follows:-

- We saw that there was a robust recruitment policy in place in place to ensure that all applicants were checked by the disclosure and barring service (DBS).
- We noted that there had been a risk assessment for legionella undertaken in July 2015 and that the practice had a policy in place to manage this risk.

Professor Steve Field CBE FRCP FFPH FRCGP Chief Inspector of General Practice

Professor Steve Field (CBE FRCP FFPH FRCGP)
Chief Inspector of General Practice

Summary of findings

The five questions we ask and what we found

We always ask the following five questions of services.

Are services safe?

The practice is rated as good for providing safe services.

Good



- At our previous inspection on 10 February 2015 it was found that some staff undertaking chaperoning duties did not have a DBS certificate. During this desktop review the recruitment policy was seen and it was noted that all staff are required to have a DBS check and that all clinical staff are to have an enhanced DBS check in place.
- In February 2015 it was found that the practice did not have a risk assessment for legionella. During this desktop review it was noted that the practice had undertaken a risk assessment in July 2015 and that a robust legionella risk management policy was now in place.

Buxted Medical Centre

Detailed findings

Our inspection team

Our inspection team was led by:

Our inspection team was led by a CQC Lead Inspector.

Background to Buxted Medical Centre

Buxted Medical Centre is a semi-rural practice which offers general medical services. The practice has a smaller branch surgery (East Hoathly Medical Centre) which we did not inspect. The practice is involved in the education and training of doctors and is also able to dispense medicines

to its patients. There are approximately 10,600 registered patients. The practice is run by five partner GPs (two male and three female) and supported by five salaried GPs (1 male and four females). The practice was also supported by an advanced nurse practitioner, a lead

practice nurse plus four practice nurses, three healthcare assistants, a paramedic, a team of receptionists and administrative staff and a practice manager.

The practice runs a number of services for its patients including asthma clinics, child immunisation clinics, diabetes clinics, new patient checks and holiday vaccinations and advice.

Services are provided from two locations:

Buxted Medical Centre, Framfield Road, Buxted, Uckfield,
East Sussex, TN22 5FD

And:

East Hoathly Medical Centre, Juziers Drive, East Hoathly,

BN8 6AE

However, we only inspected Buxted Medical Centre

There are arrangements for patients to access care from an Out of Hours provider through NHS 111.

The practice population has a higher number of patients between 45 and 70 years of age and 85+ years of age than the national and local CCG average. There are a higher number of patients with a long standing health condition.

The percentage of registered patients suffering deprivation (affecting both adults and children) is significantly lower than the average for England.

Why we carried out this inspection

We undertook a desktop review of Buxted Medical Centre on 1 July 2016. This inspection was carried out to check that improvements to meet legal requirements planned by the practice after our comprehensive inspection on 10 February 2015 had been made. We reviewed information sent by the practice against one of the five questions we ask about services: is the service Safe? This is because the service had not been meeting some legal requirements.

How we carried out this inspection

We reviewed a range of information that we held about the practice. A request was made to the practice for documents relevant to the two areas that had not met legal standards during the previous inspection. The documents received were then reviewed to ensure that they now met the required standards.

Are services safe?

Our findings

Overview of safety systems and processes

We had previously found the registered provider did not protect patients against the risks associated with staff undertaking the role of a chaperone who had not been checked through the Disclosure and Barring Service (DBS). The practice demonstrated now that all applicants were required to undertake a DBS check and all clinicians were to undertake an enhanced check. The practice had a recruitment policy that documented this requirement.

At the previous inspection that practice had not undertaken a risk assessment for legionella (legionella is a germ found in the environment which can contaminate water systems in buildings). Evidence was seen during this review that the practice had undertaken a legionella risk assessment in July 2015 and was certified safe. There was also evidence demonstrated the practice had a legionella risk management policy in practice.