

# Dr S Archer & Partners

## Inspection report

14 Boulton Lane  
Alvaston  
Derby  
Derbyshire  
DE24 0GE  
Tel: 01332755990  
[www.alvastonmedicalcentre.nhs.uk](http://www.alvastonmedicalcentre.nhs.uk)

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

## Ratings

### Overall rating for this location

Good 

Are services effective?

Good 

Are services responsive?

Good 

Are services well-led?

Good 

# Overall summary

We carried out an announced comprehensive inspection at Dr S Archer & Partners on 21 January 2020 as part of our inspection programme.

We decided to undertake an inspection of this service following our annual review of the information available to us. This inspection looked at the following key questions:

- Effective
- Responsive
- Well Led

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

**We have rated this practice as good overall and good for all population groups.**

We found that:

- Patients received effective care and treatment that met their needs.
- The practice organised and delivered services to meet patients' needs. Patients could access care and treatment in a timely way.
- The way the practice was led and managed promoted the delivery of high-quality, person-centre care.

Whilst we found no breaches of regulations, the provider **should:**

- Review the need for formal supervision for all clinical staff to include practice nurses.

**Details of our findings and the evidence supporting our ratings are set out in the evidence tables.**

**Dr Rosie Benneyworth** BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

## Population group ratings

<b>Older people</b>	<b>Good</b>	
<b>People with long-term conditions</b>	<b>Good</b>	
<b>Families, children and young people</b>	<b>Good</b>	
<b>Working age people (including those recently retired and students)</b>	<b>Good</b>	
<b>People whose circumstances may make them vulnerable</b>	<b>Good</b>	
<b>People experiencing poor mental health (including people with dementia)</b>	<b>Good</b>	

## Our inspection team

Our inspection team consisted of a lead CQC inspector, a GP specialist advisor and a second CQC inspector.

## Background to Dr S Archer & Partners

Dr S Archer & Partners is located at 14 Boulton Lane, Alvaston, Derby, DE24 0GE and has another branch surgery located at Aston Surgery, 8 Bell Avenue, Aston-On-Trent, Derby, DE72 2BE. Both surgeries have a dispensary to provide medicines to patients who reside more than 1 mile (or 1.6km) away from an independent pharmacy.

The provider is registered with the CQC to deliver the Regulated Activities; diagnostic and screening procedures, maternity and midwifery services, family planning and treatment of disease, disorder or injury. These are delivered from both sites.

Dr S Archer & Partners is situated within the Derby & Derbyshire Clinical Commissioning Group (CCG) and provides services to approximately 10,800 patients under the terms of a general medical services (GMS) contract.

The practice team includes three female partners, five salaried GPs (one male and four female), two advanced nurse practitioners, three practice nurses, two healthcare

assistants, a pharmacy technician, a business manager, a practice manager, a dispensary manager and an assistant practice manager who were supported by a team of administration, dispensary and secretarial staff.

The practice had a deprivation score of five on the deprivation measurement scale; the deprivation scale goes from one to 10, with one being the most deprived. The practice had a higher population of patients over 65 when compared to the local and national average. The average life expectancy was 79 years for males and 84 years for females compared to the national average of 79 and 83 respectively.

The main practice is open between 8am and 6.30pm Monday to Friday, and the branch surgery was open between 8am and 11.30am Monday to Friday with additional nurse led clinics in the afternoon on a Tuesday and Thursday. Patients could also book extended access appointments through the hub for evening appointments until 8pm and on Saturday and Sunday mornings.

When the practice is closed patients are asked to contact NHS 111 for out-of-hours medical assistance.