

Walsingham Support

# Walsingham Support - 21 Budge Lane

## Inspection report

21 Budge Lane  
Mitcham  
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Date of inspection visit:  
15 April 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Walsingham Support - 21 Budge Lane is a care home providing accommodation and personal care for up to six people with a learning disability in one purpose-built, single-storey building.

We found the following examples of good practice.

People were supported to receive visitors safely. Relatives and healthcare professionals undertook COVID 19 tests and temperature checks prior to entering the care home. This protected people from the risk of COVID 19 being brought into the service by visitors.

Staff followed published guidance to protect people from the spread of COVID 19 within the care home. Staff wore personal protective equipment (PPE) including face masks, visors, gloves and aprons. This meant people's care and support was provided in line with best practice.

The provider ensured that staff had sufficient quantities of PPE available to them at all times. Staff received training in the correct procedures for safely putting on and taking off PPE items. The home was well ventilated, and the registered manager oversaw the implementation of an enhanced cleaning programme throughout the service. Where people were anxious by staff wearing PPE, they were provided with reassurance.

People were supported to receive vaccinations against COVID 19. The majority of staff had also been vaccinated. Where staff had not received vaccinations, risk assessments were placed. In cases of high vulnerability the provider enabled staff to shield at home and not enter the care home.

The service continued to work in partnership with other organisations. For example, the registered manager and staff liaised with other providers to enable people to move into the care home. They ensured that timely and appropriate referrals were made to health and social care professionals. This meant people's needs continued to be assessed and safely met.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

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## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 20 April 2021 and was unannounced.

## Is the service safe?

### Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.