

Cherry Trees I.W. Limited

# Cherry Tree Care Home

## Inspection report

149 Park Road  
Cowes  
Isle of Wight  
PO31 7NQ

Tel: 01983299731

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04 March 2021

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## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

Cherry Tree Care Home is a care home providing accommodation and personal care to older people. The service can support up to 25 people. Cherry Tree Care Home is a large building that has been adapted to suit the needs of people living there. At the time of the inspection the service was providing support to 19 people.

We found the following examples of good practice.

Visiting had been facilitated, which followed government guidance. A visiting pod had been placed in the garden of the service. This had substantial screening and allowed people to receive visits from loved ones. The registered manager was aware of the recent change to government guidance and was preparing for people to have a designated visitor, who could come into the service once permitted. Clear processes were being established to minimise risks to people. Relatives were also supported to safely visit their loved ones in exceptional circumstances, such as when people were receiving end of life care.

Staff undertook screening of all visitors including temperature checks and a questionnaire, to determine risks posed by visitors. Rapid response lateral flow tests (LFT) were undertaken for visitors before they entered the home. Visitors were provided with Personal Protective Equipment (PPE) and guided to its safe use.

People and staff were regularly tested for COVID-19. Staff had LFT testing twice a week as well as standard Polymerase Chain Reaction (PCR) tests weekly. The registered manager understood the actions they needed to take should any tests return a positive result.

People were supported to understand the measures in place regarding infection prevention and control, to keep them safe.

The home was kept clean. Staff kept detailed records of their cleaning schedules, which included a rolling program of continuously cleaning high touch surfaces, such as light switches, door handles and call bells.

Personal protective equipment (PPE) was available throughout the home. There were signs to remind staff, visitors and people about the use of PPE, the importance of washing hands, regular use of hand sanitisers and appropriate social distancing.

Staff had received specific infection, prevention and control training which included, hand hygiene and donning and doffing PPE. Additionally, spot checks were completed daily by the management team to check staff PPE use, the cleanliness of the service and that social distancing is followed. The management team also completed monthly competency checks of staff to ensure the appropriate use of PPE and that infection, prevention and control measures were being followed as per government guidance.

New admissions to the service were supported in line with best practice guidance. All new admissions were expected to provide recent COVID-19 test results, were further tested by the service following admission and isolated upon arrival for 14 days, to minimise the risk of potential infection to existing people. These procedures were also followed when existing people returned to the home following a hospital stay.

The provider's infection control policy had been updated and revised during the pandemic so that people were protected in the event of becoming unwell or in the event of a Covid 19 outbreak.

There were sufficient staff to provide continuity of support and ensure safeguards were in place should there be a staff shortage.

The registered manager had a good understanding and knowledge of the staff team and felt they had all worked well together to support people during the pandemic.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Cherry Tree Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 4 March 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.